

Strategic Plan 2016 - 2019

Our Vision

To be the provider of choice for quality employment and training services in Tasmania.

Our Purpose

To work with individuals, businesses, governments & communities to create pathways to employment across Tasmania.

Our Values

- Honesty and Integrity
- Teamwork & Partnerships
- Respect and Inclusion
- Innovation
- Achievement
- Quality

Strategic Priorities

1. Quality – ensure professional, high quality service delivery

- Review and improve current policies, procedures and practices across business areas
- Operate in an effective, efficient and professional capacity through enhanced use of technology
- Engage with and provide oversight of corporate service provision for the business.

2. People – support and develop motivated, equipped and skilled employees

- Prioritise a safe and healthy environment for all employees and students
- Facilitate a People & Culture plan embraced by staff
- Utilise technology and strategic innovation to strengthen systems and staff capability
- Provide targeted training opportunities to employees to produce a skilled workforce for the future.

3. Development – expand the depth and reach of our services

- Effectively market and deepen the service offering within Training, Employment, Literacy & Numeracy and Recruitment
- Explore business opportunities with growth industries to address their training and employment needs
- Ensure a financially sustainable organisation offering a range of integrated services
- Strengthen access and equity services to vulnerable Tasmanians to enable their participation in the workforce.

4. Partnerships – building mutually respectful relationships

- Strengthen engagement and relationships with industry to understand and deliver industry and employer needs
- Utilise the company's significant position to enhance relationships between government, community and industry
- Collaborate across the IntoWork Australia Group for business development, quality and shared service opportunities
- Partner with like-minded organisations to increase the skills and employment opportunities of all Tasmanians.