1300 309 675
workandtraining.com.au

RTO code: 1126



CHC33021 Certificate III in Individual Support (Ageing)

This qualification reflects the role of individuals in the community, home or residential care setting who work under supervision and delegation as a part of a multi-disciplinary team, following an individualised plan to provide personcentered support to people who may require support due to ageing.

This program is aimed at those who are currently seeking employment in the Aged Care sector and includes a supported work experience component. Please give your nearest Work & Training office a call to assess your suitability.

Course Schedule

Duration: 23 Weeks (including compulsory 4-weeks work placement)

Date: 11th January 2027 - 16th June 2027

Class Time: 4.00pm – 9.00pm

Format: 2 days per week in class
(Mondays & Tuesdays)

Venue: Work & Training, 1 Bowen Road, Moonah

Cost: Free - there is no cost for eligible participants. This training is subsidised by the Department of State Growth, Tasmania. Funded places are limited, subject to eligibility.

Information Session

Date: Monday 19.10.2026, 02.11.2026

Time: 10.00am – 12.00pm

Location:
Work & Training, 1 Bowen Road, Moonah

Trainer: Amanda Stevens

Contact:
P: 6214 5177
E: rtoadminsouth@workandtraining.com.au

We are based in three convenient locations around Tasmania.

Hobart

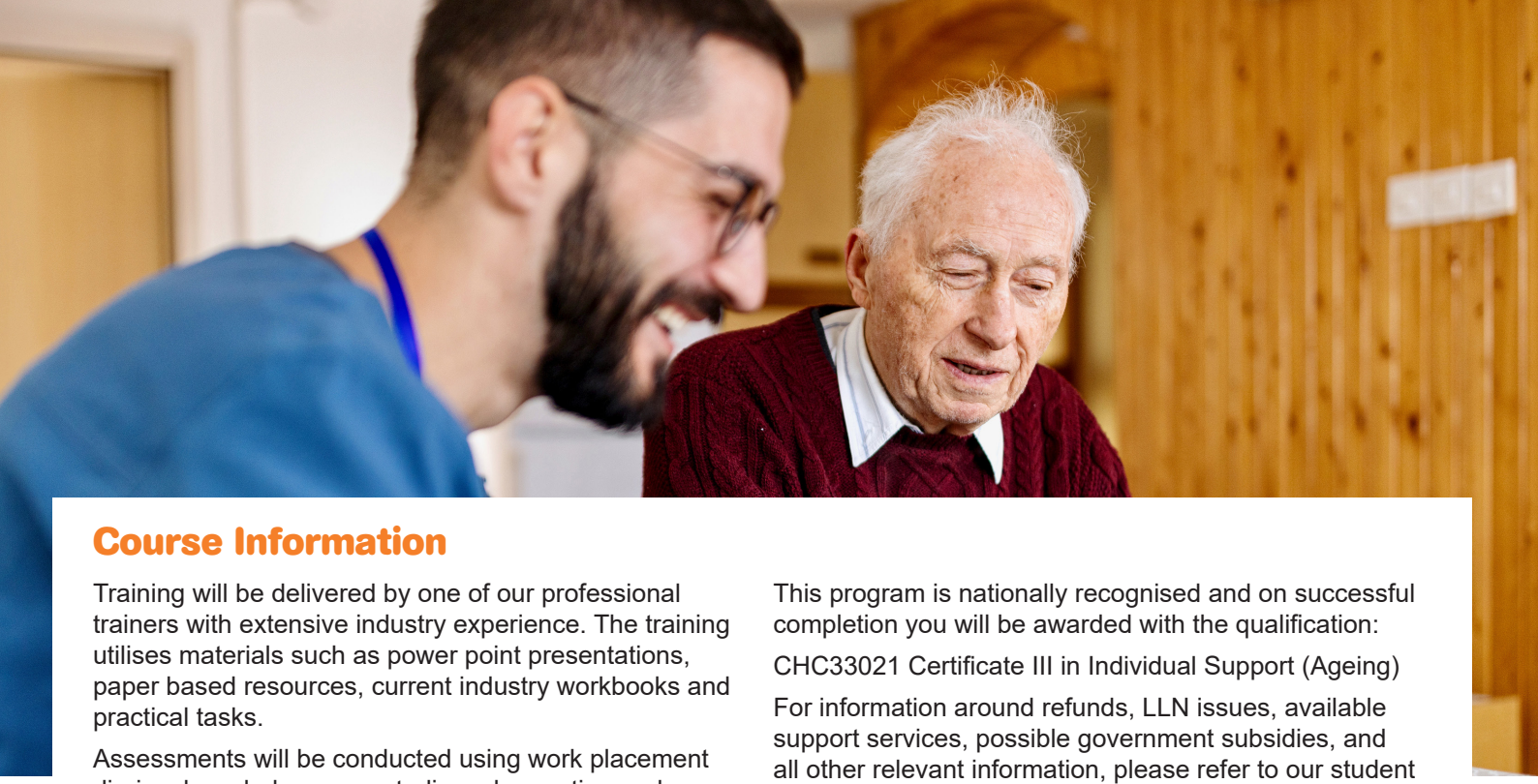
1 Bowen Rd
PO Box 447
Moonah TAS 7009

Launceston

26 Elizabeth St
PO Box 5500
Launceston TAS 7250

Devonport

56 Oldaker St
Devonport TAS 7310



Course Information

Training will be delivered by one of our professional trainers with extensive industry experience. The training utilises materials such as power point presentations, paper based resources, current industry workbooks and practical tasks.

Assessments will be conducted using work placement diaries, knowledge, case studies, observation and competency conversation assessment tools.

This program is nationally recognised and on successful completion you will be awarded with the qualification:

CHC33021 Certificate III in Individual Support (Ageing)

For information around refunds, LLN issues, available support services, possible government subsidies, and all other relevant information, please refer to our student guide handbook – which is located on our website, available on request.

Course Content

On completion of the course, participants will be able to demonstrate the practical skills and knowledge regarding:

- Activities of daily living
- Dementia
- Person centered approaches
- Documentation and reporting
- Work, Health & Safety including Infection Control, Manual Handling and Fire Safety
- Palliative Approach and Grief & Loss
- Dignity, maintaining independence, and health & wellbeing

Units of Competency

CHCAGE013	**Work effectively in aged care**
CHCLEG001	**Work legally and ethically**
HLTWHS002	**Follow safe work practices for direct client care**
HLTINF006	**Apply basic principles and practices of infection prevention and control**
CHCCCS031	**Provide individualised support**
CHCDIV001	**Work with diverse people**
CHCAGE011	**Provide support to people living with dementia**
CHCCCS040	**Support independence and wellbeing**
CHCCCS038	**Facilitate the empowerment of people receiving support**
CHCCOM005	**Communicate and work in health or community services**
CHCCCS041	**Recognise healthy body systems**
CHCPAL003	**Deliver care services using a pallative approach**
CHCCCS036	**Support relationships with carer and family**
CHCAGE007	**Recognise and report risk of falls**
CHCMHS001	**Work with people with mental health issues**

trainingcourses@workandtraining.com.au
1300 309 675
workandtraining.com.au

work & TRAINING intowork