



SITHGAM022 - Provide Responsible Gambling Services

Responsible provision of gambling services is an essential underpinning skill for all hospitality personnel involved in the sale and service of gambling activities in licensed premises.

The unit applies to frontline operational gambling personnel who operate with a limited level of autonomy and under some supervision and guidance from others. They would operate within predefined organisational procedures, and regulatory authority and industry and organisational codes of conduct.

You'll learn responsible gambling laws and requirements, identifying signs of gambling harm, communicating with vulnerable customers, providing assistance and referral information, meeting venue compliance obligations.

Units of competency:

SITHGAM022 - Provide Responsible Gambling Services

Upon completion, participants will receive a statement of attainment that can be credited towards a Certificate II or III in Hospitality.

Contact:

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Course Delivery:

Hybrid delivery - Online theory & 1 x 3 hour workshop

Trainer: Shayne Jupp

Venue: Work and Training, 26 Elizabeth Street, Launceston

Date: 20th October 2026

Time: 1.00pm - 4.00pm

Cost: \$100 pp

We are based in three convenient locations around Tasmania.

Hobart

1 Bowen Rd
PO Box 447
Moonah TAS 7009

Launceston

26 Elizabeth St
PO Box 5500
Launceston TAS 7250

Devonport

56 Oldaker St
Devonport TAS 7310